



### HAVE QUESTIONS?

Our Customer Service Department is here to help:  
Call 1-800-800-5804  
Monday- Friday 8:00 AM- 5:00 PM  
E-mail us: [cssatex@wm.com](mailto:cssatex@wm.com)  
Find us online: [www.wm.com](http://www.wm.com)

## City of Oak Ridge North- Curbside Collection Services

### CURBSIDE WASTE COLLECTION

Curbside waste collection will be every Monday.

Please have your waste at the curb by 7:00 AM on Monday.

Household waste and yard waste are collected at the curb and is limited to the City of Oak Ridge North trash cart. Please place cart five-feet (5') from obstructions (such as vehicles or mailboxes) and within one-foot (1') from curb. The cart handles should face the home or fence.

**IMPORTANT!** Waste collection will be limited to the City of Oak Ridge North trash cart- no additional bags unless tagged. If you have extra trash, please purchase an Extra Service Tag from City Hall and then place 1-tag per 1-bag and Waste Management will service it on your service day. If you need an additional cart, please contact the City of Oak Ridge North.

### PLEASE SEE RECYCLING INFORMATION ON THE BACK.

### BULK WASTE COLLECTION

Bulk waste collection will be at the curb, on the first Wednesday of the month, with a limit of four (4) cu. yd. Please see description of Bulk Waste below:

#### ACCEPTABLE ITEMS INCLUDE:

- Carpeting (cut into 4-foot bundles)
- Household furniture
- Appliances with CFCs removed
- Moving boxes (broken down and bundled)
- Oversized waste customary to normal household operations

*Moving boxes are recyclable if they are cut and placed in recycling cart.*

**PLEASE NOTE!** WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.)

**Brush-** For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three-inches (3") in diameter, and be cut, tied, and bundled in four-foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.) No containers over 45 gallons.

#### UNACCEPTABLE ITEMS INCLUDE:

- Appliances containing CFCs
- Gasoline
- TV's
- Paint
- Batteries
- Tires
- Vehicles and parts
- Concrete, brick, asphalt, and roofing
- Large pieces of metal
- Motor oil (and used filters)
- Construction debris

*No household waste allowed during BULK collection.*

All unacceptable items that are tagged (with green tags) must be removed and properly disposed of at a landfill or other facility.

### HOLIDAYS

Thanksgiving Day  
Christmas Day  
New Year's Day

If the holiday falls on a Monday, service will be on Wednesday- no recycling collection.

If the holiday falls on a Wednesday, service will be Saturday.





When Oak Ridge North residents use **Recycle Often Recycle Right** <sup>SM</sup>, great things happen. By recycling everyday items like those shown below, tons of raw materials, time, energy, and money are saved. Plus, the recycled materials become new products- if you recycle an aluminum can today, it could be back on the store shelf as a new one in 60 days- and the cycle continues.

- 🌿 Your recycling day is every Wednesday. Please have your recycling cart at the curb by 7:00 AM on Wednesday.
- 🌿 Recycling collection will be limited to the recycling cart.
- 🌿 Place only acceptable recyclables shown below together in your recycling cart- no sorting needed.
- 🌿 Containers should be rinsed and free of food and liquid.
- 🌿 Do not put recyclables in plastic bags.

Acceptable materials for curbside recycling include:

**Recycle, it's the right thing to do**



**Junk mail, office and school paper, phone books, books, catalogs, magazines, and newspapers**



**Plastic bottles and containers**



**Glass bottles and jars**



**Chipboard, box board, brown paper bags and cardboard**



**Tin and aluminum cans**



**Paper cardboard, dairy and juice containers**

**Recycle correctly**

**Do NOT recycle the following:**



**No food waste and liquids**



**No plastic wraps or bags**



**No foam products**

Paper and cardboard must be dry, and free of food debris.  
 Paper food containers must be rinsed out- no caps.  
 Tissues, paper towels, and other paper that has been in contact with food in not acceptable.  
 Make sure food and liquid contamination is removed from cans and plastics- all containers should be empty.  
 Keep medical waste (syringes and needles) out of the recycling cart.

**Call 800-800-5804 for more information.  
 To learn more about recycling visit [rorr.com](http://rorr.com)**