



September 11, 2017

RE: NEW SOLID WASTE COLLECTION GUIDELINES EFFECTIVE OCTOBER 1, 2017

SOLID WASTE INFORMATIONAL MEETING THURSDAY, SEPTEMBER 21, 2017 AT 6:30 P.M.

Dear Neighbors;

Our solid waste contract with Waste Management expires on September 30, 2017. In looking at various options, it became clear that to hold our rates and provide acceptable services, a renegotiated contract with Waste Management was the best solution. This means that to keep our rates the same we have to make certain changes to service. Please know that ALL services will be provided, but how that service is delivered requires adjustments. The rate for trash service will remain the same at \$14.50 per month.

**SOLID WASTE INFORMATIONAL MEETING
6:30 P.M. THURSDAY, SEPTEMBER 21, 2017
OAK RIDGE NORTH CITY HALL
27424 ROBINSON ROAD**

The following changes are effective October 1, 2017.

1. REGULAR TRASH SERVICE - Monday trash service remains the same beginning at 7 a.m. but will now be serviced by automated truck. All trash must be in the Oak Ridge North cart provided by the City. No extra bags without tags. No extra carts without signing up for Extra Cart Service.
2. TAGS – If you have extra trash, you may purchase \$2 (each) Extra Service Tags from the utility and permit windows at City Hall. This is one \$2 tag per extra bag. You can also call the utility desk at 832-381-3302 to purchase 10 or more tags and pay with a credit card. These can be mailed to your home. If you regularly have extra trash we encourage you to purchase tags in multiples.
3. EXTRA CART SERVICE – You may sign up for a second Oak Ridge North cart for \$5 a month to carry extra trash in lieu of tags. All carts used must be Oak Ridge North carts.
4. BULK PICK UP – Bulk items will no longer be picked up every Monday with regular trash service. Bulk pick up will be the FIRST WEDNESDAY OF THE MONTH. A generous 4 cubic feet of bulk items can be serviced per residence. You will receive by separate mail details of allowable bulk items.
5. GREEN WASTE – Green waste is acceptable in the Monday trash cart or larger quantities will be picked up with Bulk service on Wednesdays. Certain guidelines will apply.
6. RECYCLING – Recycling remains on Wednesday beginning at 7 a.m. but will now be serviced by automated truck. All recycling must be in the Oak Ridge North yellow lid cart provided by the City. No bins or items outside the cart. No extra recycling carts without signing up for Extra Cart Service (see Number 3 above). You will receive by separate mail details of allowable recyclable items.

You will receive additional details from Waste Management by mail prior to October 1st.

The nature of the service change is that the City is providing basic service for at \$14.50 per month. The majority of our residents utilize only basic service. Additional services remain available at a minimal charge for those few households requiring those services.

Thank you for your understanding as we try to continue trash services at an affordable rate.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jim Kuykendall".

Jim Kuykendall
Mayor