



August 30, 2017

VIA HAND DELIVERY, EMAIL, OR FAX

Vicky Rudy
City Manager
City of Oak Ridge North
27424 Robinson Road
Oak Ridge North, TX 77385

Re: Solid Waste Collection and Disposal Services

Dear Ms. Rudy:

This letter confirms our earlier communication to you that Waste Management of Texas, Inc. and its related companies ("Waste Management") are temporarily unable to perform normal services under our Contract due to the occurrence of Hurricane Harvey and its subsequent flooding. The conditions and other many concerns resulting from Hurricane Harvey, including impassability of roads; fuel, materials, labor and power interruptions, shortages and/or delays; and/or other circumstances are temporarily interfering with Waste Management's ability to perform our services. As discussed, Waste Management intends to resume normal services following the cessation of circumstances hindering our performance. We will continue to stay in touch with you as best we can regarding this situation and when we anticipate being able to resume the provision of waste services.

Thank you for your cooperation and understanding during this difficult time. Please contact at twoodson@wm.com or 713-202-1334 with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Terry R Woodson', written over the printed name and title.

WASTE MANAGEMENT OF TEXAS, INC.

Terry R Woodson
Public Sector Manager