



### HAVE QUESTIONS?

Our Customer Service Department is here to help:  
Call 1-800-800-5804  
Monday- Friday 8:00 AM- 5:00 PM  
E-mail us: [cssatex@wm.com](mailto:cssatex@wm.com)  
Find us online: [www.wm.com](http://www.wm.com)

## City of Oak Ridge North- Curbside Collection Services

### CURBSIDE GARBAGE COLLECTION

Curbside waste collection will be every Monday. Please have your waste at the curb by 7:00 AM on Monday.

Household garbage and yard waste are collected at the curb and is limited to the City of Oak Ridge North trash cart.

If you have extra trash, please purchase an Extra Service Tag from City Hall and then place 1-tag per 1-bag and Waste Management will service it on your service day.

### BULK TRASH COLLECTION

Bulk collection will be at the curb, on the first Monday of the month with a limit of four (4) cu. yd. Please see description of Bulk Waste below:

### ACCEPTABLE ITEMS INCLUDE:

- Carpeting (cut into 4-foot bundles)
- Household furniture
- Appliances with CFCs removed
- Moving boxes (broken down and bundled)
- Oversized waste customary to normal household operations

*Moving boxes are recyclable if they are cut and placed in recycling cart.*

**Please note!** WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.)

**Brush**-For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.) No containers over 45 gallons.

### UNACCEPTABLE ITEMS INCLUDE:

- Appliances containing CFCs
- Gasoline
- TV'S
- Paint
- Batteries
- Tires
- Vehicles and parts
- Concrete, brick, asphalt and roofing
- Large pieces of metal
- Motor oil (and used filters)
- Construction debris

*No household waste allowed during BULK collection.*

All unacceptable items that are tagged (with green tags) must be removed and properly disposed of at a landfill or other facility.

### HOLIDAYS

Thanksgiving Day  
Christmas Day  
New Year's Day

If the holiday falls on a Monday, service will be on Wednesday- no recycling collection.

If the holiday falls on a Wednesday, service will be Saturday.





When Oak Ridge North residents use **Recycle Often Recycle Right** <sup>SM</sup>, great things happen. By recycling everyday items like those shown below, tons of raw materials, time, energy, and money are saved. Plus, the recycled materials become new products- if you recycle an aluminum can today, it could be back on the store shelf as a new one in 60 days- and the cycle continues.

- 🌿 Your recycling day is every Wednesday. Please have your recycling cart at the curb by 7:00 AM on Wednesday.
- 🌿 Place only acceptable recyclables shown below together in your recycling cart- no sorting needed.
- 🌿 Containers should be rinsed and free of food and liquid.
- 🌿 Do not put recyclables in plastic bags.

Acceptable materials for curbside recycling include:

**Recycle, it's the right thing to do**



**Junk mail, office & school paper, phone books, books, catalogs, magazines & newspapers**



**Plastic bottles & containers**



**Glass bottles & jars**



**Chipboard, box board, brown paper bags & cardboard**



**Tin & aluminum cans**



**Paper cardboard, dairy & juice containers**

**Recycle correctly**

**Do NOT recycle the following:**



**No food waste and liquids**



**No plastic wraps or bags**



**No foam products**

Paper and cardboard must be dry and free of food debris.  
 Paper food containers must be rinsed out- no caps.  
 Tissues, paper towels, and other paper that has been in contact with food is not acceptable.  
 Make sure food contamination is removed from cans and plastics- all containers should be empty.  
 Keep medical waste (syringes and needles) out of the recycling container.

**Call 800-800-5804 for more information.**  
**To learn more about recycling visit [rorr.com](http://rorr.com)**